

NEOLITH<sup>®</sup>  
SINTERED STONE

# SHOWER WARRANTY

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We offer our customers a high quality product manufactured in an environmentally-friendly way and using manufacturing techniques that foster reliability and prestige with PiattiBelli [SHOWER TRAYS], hereinafter the “Products” or the “Product”, as determined by the context. And we make out personalized service channel available to them through email so they may tell us of their needs and suggestions to help us with our commitment to ongoing improvement.

By means of this document, PiattiBelli hereby grants a commercial warranty in accordance with the terms and conditions outlined below.

The Products are free of manufacturing defects under normal conditions of use and service and comply with the [physical-mechanical properties] indicated below, which make them suitable for use in household environments and, above all, suitable according to the laboratory testing conducted as long as the characteristics of the construction elements over which the Products are installed and the installation systems are correct (pursuant to the regulations in effect and the instructions provided for assembly, maintenance and conservation) and they have been used properly for the intended purpose.

## Warranty Terms:

Two (2) years (hereinafter, the “Period”) as of the date of the invoice or receipt of purchase. The holder of this warranty must prove the validity thereof by means of the original invoice for the Product or the deed of acquisition of the property where it is installed if in a new home.

## Condiciones de la Garantía:

In the event of visible imperfections, any claim must be submitted before installing the Product and within no more than 30 days after receipt by the consumer.

Given that the Products are manufactured with natural raw materials (clay, feldspar, etc.) and that they are part of collections which evolve technically and esthetically, PiattiBelli hereby undertakes to replace any showing faulty work or imperfections attributable to a loss in the aforementioned physical-mechanical properties whenever necessary throughout the Warranty Period with others which, at its full discretion, may be considered similar to that which is replaced as concerns the type, thickness, dimensions, properties and colors. The replacement Product will be chosen from among those available and those being produced at the time replacement is considered necessary. Therefore, PiattiBelli does not guarantee an exact coincidence between the replacement Product and the defective original and under no circumstance will be liable for any changes in color, type, thickness or, in general, any variations in finishes or appearance observed after installation.

Any claim and the corresponding substitution must be resolved within the reasonable period of time determined by PiattiBelli as per the imperfections or defects in the Product to be replaced. The scope and extent of this warranty includes the repair, cost of replacement parts and, if applicable, the replacement of the Products. Labor is completely excluded from the warranty.

Cleaning and maintenance of the Product pursuant to the instructions manual (downloadable from the website <https://www.neolith.com/es/proyectos/banos/platos-de-ducha>) are considered an integral part of and essential requirement for the validity of this warranty. Therefore, this warranty does not cover any damages deriving from any cleaning or maintenance done differently than specified in said manual.

Although the Product features the adequate anti-slip treatment, paying careful attention and taking the necessary precaution measures to prevent accidents just as on any wet or damp surface are recommended.

PiattiBelli is only liable for structural and manufacturing defects in the Product and will not be liable for any damages that may be caused as a result of the inadequate nature, conditions or behavior of the base on which it is installed or as a result of incorrect installation. Therefore, this warranty does not cover esthetic differences in the Product installed or defects due to failures caused by post-manufacturing activities such as:

- shipment and handling.
- any activity related to the preparation of the base on which it is installed, drilling, cutting or the installation of the Product.
- the union or coupling between the Product and other materials of different thermal or dimensional variations such as those deriving from weather, environmental or humidity conditions.

**This warranty does not cover:**

1. Differences in color between the sample seen at the time of ordering and the product delivered.
2. Defects caused by subjecting the Product to physical abuse or chemical or mechanical actions.
3. Defects deriving from transportation if not provided by PiattiBelli.
4. The incorrect preparation of the base and place where the Product is installed or incorrect maintenance of said location.
5. Improper use or use under conditions that exceed the tolerance and force limits indicated with the physical-mechanical properties mentioned in this warranty.
6. Damages directly or indirectly caused to people, animals or things as a result of improper behavior or actions not expressly covered by this warranty.
7. Damages caused by dirt, incrustation, calcification or other physical, chemical or electrochemical defects.
8. Damages that are not objectively attributable to the manufacturer.
9. Claims for dimensional measurements, color, flatness, etc. once the Product is installed. In any case, the installer must check that the installation is correct and verify the tray drains properly before tiling and installing any type of material over the shower tray. If this check is not done properly, PiattiBelli will not be liable for any expenses deriving from the replacement of the elements installed over the shower tray such as glass or ceramic elements. No claims will be accepted for these reasons once the Product is installed.

In order to enforce the rights recognized through this warranty, any defect found in the Product must be reported to PiattiBelli via certified mail, return receipt requested, to the address: **Polígono Industrial La Teulería - Calle Tramuntana 51-52, 08588, Sora, Barcelona** within thirty days of the appearance of the defect in the Product.

This warranty is governed and interpreted pursuant to the laws of Spain. Any dispute deriving from or related to this warranty must be submitted to the exclusive jurisdiction of the Spanish courts.

This warranty does not affect any legal consumer rights granted by Spanish Royal Legislative Decree 1/2007, of 16 November 2007, for matters arising in the Kingdom of Spain; or the provisions of Directive 1999/44/EC of 25 May 1999, and the respective national laws transposing the latter.

TheSize<sup>®</sup>  
SURFACES

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